

Anastasia Öztürk



Profile

Self-motivated and enthusiastic teacher with a passion for teaching and inspiring others. Bringing forth dedication, a love of education, and the desire to positively impact educational lives of students. Committed to working hard and serving the University and community.

Details

Famagusta, TRNC,
Mersin-10, Turkey, 99628
anastasia.ozturk@emu.edu.tr
Date of Birth: 29/09/1989
Citizen of Russia and TRNC
Married, 2 children

Language Skills

Russian- native
English- advanced
Turkish- upper intermediate

Employment History

Senior Instructor at Eastern Mediterranean University, Faculty of Business and Economics, Famagusta, Cyprus

August 2020 – Present

Teaching management courses

- Remained committed to helping each student grow and learn as an academic scholar.
- Remained up-to-date on the latest academic standards.

Vice Rector at European Leadership University, Famagusta, Cyprus

June 2020 – August 2020

Providing assistance to the Rector in developing and supervising the implementation of academic policies and strategies.

Vice Chair at European Leadership University, Faculty of Business Administration, Famagusta, Cyprus

February 2020 – June 2020

- coordinating the faculty members
- preparing the documents for accreditation
- establishing education programs and curriculum for courses
- teaching management courses

Senior Instructor at Eastern Mediterranean University, Faculty of Business and Economics, Famagusta, Cyprus

2017 – February 2020

- teaching International Business
- teaching Introduction to Information Technologies-I

Research Assistant at Eastern Mediterranean University, Faculty of Business and Economics, Famagusta, Cyprus

2014 – 2017

- assisting faculty members with teaching the courses *Introduction to Informational Technologies-II; Production Management (Üretim Yönetimi); Quantitative Analysis (Kantitatif Analiz)*
- handing out and grading assignments
- registering students
- proctoring exams
- taking part in the organization of conferences (The 24th World Business Congress of the IMDA) and workshops (e.g. “Belediye ve Özel Sektör” (The municipality and private sector))

Research Assistant at Eastern Mediterranean University, Faculty of Health Sciences, Famagusta, Cyprus

2013 – 2014

- performing assessment of the needs with the academic staff
- coordination and management of students’ internship programs
- keeping a check on all the materials in classrooms/laboratories and providing them when needed
- going through the different research documents
- taking part in the organization of the Eastern Mediterranean University’s honor, high honor and graduation ceremonies
- preparing reports and presentations

Economist at National Research University of Information Technologies, Mechanics and Optics, St. Petersburg, Russia

2011 – 2013

- monitoring of income and expenses and management of account balances of departments of the University
- keeping track of all the bills of the University and loading details of the bills to the University data base

Executive Assistant of the Chamber’s President at Advocates’ Chamber, St. Petersburg, Russia

2007 – 2011

- planning business events
- coordination and implementation of routine duties and activities
- ordering and purchasing supplies for activities and picking up materials needed

Education

PhD in Business Administration, Eastern Mediterranean University, Famagusta, Cyprus

2014 – 2019

PhD dissertation on Human Resource Management and Service Marketing

Master of Economics, Saint Petersburg State University of Economics and Finance, St. Petersburg, Russia

2010 – 2011

Bachelor of Economics, Saint Petersburg State University of Economics and Finance, St. Petersburg, Russia

2006 – 2010

English Language, College of Management and Economics, St. Petersburg, Russia

2004 – 2006

Publications

Conference Papers

Ozturk A., Yalinc B., Ayrom S., Looker S.. Societal Adjustment of International Students in Northern Cyprus: An Unfamiliar Local Language. International Conference on Research in Education and Science, ICRES 2015, April 23- 26, 2015, Antalya, Turkey.

Ozturk A., Karatepe O.. Psychological Capital, Trust in Organization and their Effects on Hotel Employees' Nonattendance Intentions and Creative Performance. 7th Advances in Hospitality and Tourism Marketing and Management (AHTMM) conference, July 10-15, 2017, Famagusta, Cyprus.

Ozturk A., Karatepe O.. The impact of servant leadership on hotel employees' job outcomes: The mediating role of work-family enrichment. The 28th World Business Congress of the International Management Development Association (IMDA), June 12-16, 2019, Nicosia, Cyprus.

Published Papers

Karatepe, O. M., **Ozturk, A.**, & Kim, T. T. (2019). Servant leadership, organisational trust, and bank employee outcomes. *The Service Industries Journal*, 39(2), 86-108.

Karatepe O.M., & **Ozturk A.**, Kim T. T. (2019). The effects of nonwork and personal resources on frontline bank employees' work engagement and critical job outcomes. *International Journal of Banking*.

Ozturk, A., & Karatepe, O. M. (2019). Frontline hotel employees' psychological capital, trust in organization, and their effects on nonattendance intentions, absenteeism, and creative performance. *Journal of Hospitality Marketing & Management*, 28(2), 217-239.

Ozturk, A., Karatepe, O. M., & Okumus, F. (2021). The effect of servant leadership on hotel employees' behavioral consequences: Work engagement versus job satisfaction. *International Journal of Hospitality Management*, 97, 102994.

Ozturk, A., & Karatepe, O. M. (2021). Servant leadership and work-family enrichment among hotel employees in Russia. *JEEMS Journal of East European Management Studies*, 26(2), 362-385.

Karadas, G., Vatankhah, S., Ozturk, A., & Altun, O. (under review). Thriving at work.

Google Scholar Profile

https://scholar.google.com/citations?hl=ru&user=oemENE4AAAJ&view_op=list_works&sortby=pubdate