

Tourism and Hospitality (Hospitality Services) Associate Program Outcome

***Programme Outcomes in terms of Skills and Abilities (for the Associate Degree):
In this programme students will develop personal, organizational and business skills that focus on hospitality and tourism. On successful completion of the programme, students would have developed skills to***

- Demonstrate effective oral and written **communication skills** with co-workers, supervisors, managers, guests, and organizational groups, supported by technology
- Further improve their **target language skills** through reading, speaking, writing and listening
- Apply **practical knowledge** that they have acquired in the various fields of the hospitality and tourism sector
- Develop **problem solving skills** to analyse problems, to think laterally about a problem, to identify strategic options and to evaluate the success of different strategies
- Employ appropriate **information technology skills** to use IT as communication and learning tool, to access and manage information , to present ideas, and to use specialist software where relevant to hospitality and travel industry
- Acquire **learning skills** that will identify and evaluate personal learning strategies, use library skills, learn independently and co-operatively and use a wide range of academic skills (research, analysis, synthesis etc.)
- Develop **team work skills** to take responsibility and carry out agreed tasks, take initiative and lead others, negotiate, assert one's own values, respect others and evaluate team performance